

# #HOSPICETALK

## NEWSLETTER FOR OUR COMMUNITY

[hospicetaranaki.org.nz](http://hospicetaranaki.org.nz) | 06 753 7830 | [info@hospicetaranaki.org.nz](mailto:info@hospicetaranaki.org.nz)

### The value of volunteers

#### HospiceShop Managers said.....



Jessica Sinclair.  
Group Manager.  
Westown

*"they work willingly, tirelessly and with good humour"*



Kay Terry  
Manager.  
Warehouse

*"admiration, respect, loyalty, dedication, empathy, and commitment"*



Chrissy Hartigan  
Manager. Waitara

*"without these amazing people we wouldn't have a business"*



Tania Brown  
Group Manager.  
Waiwhakaiho

*"truly amazing people, the kind of people that the world needs more of"*



Melanie Todd  
Manager. Stratford

*"tireless heroes that dedicate themselves for the greater good"*



Marie O'Brien  
Manager. Hawera

*"volunteers are not paid because they are worthless, but because they are priceless"*



#### Volunteer and Hospitality Services Manager Lianne McElroy

*Interviewed by Lyn Humphreys*

Hospice Taranaki is swinging into a full-on recruitment drive for the volunteers that are the life blood of this region's invaluable palliative care services.

Volunteer Hospitality Services Manager, Lianne McElroy, is leading the charge to find those community minded people who can find time to turn secondhand goods into first class care. Lianne is passionate about her role organising the invaluable volunteers who staff the storage depots and shops across Taranaki which sell secondhand goods to fund the shortfall from government funding.

*"We rely on what the volunteers do for us. I love my volunteers."*

But Covid19 had a big effect on volunteer numbers. "We have between 300 to 400 on our books at the moment." Before Covid19 the service had 500 volunteers to call on. The immediate need is in the five shops and the warehouse in Borrell Ave, it all starts there, Lianne says. The donated goods are sorted within the warehouse and then distributed to the shops. Waiwhakaiho HospiceShop also acts as a drop-off point where numbers on the ground are currently very short. Volunteers need to be reasonably fit and active, Lianne says, and need a good eye for sorting the incoming goods by knowing "what is worth selling and what is not." In the knowledge they are helping the community, the volunteers report that they have made new friends and enjoy the camaraderie while working within the teams.

*"It's so rewarding. I think they are amazing people. They don't have to give a lot of time, once a week for instance is not a lot. As they say, if you want something done, ask a busy person."*

Volunteers come from all walks of life. Volunteering is often a culture within families, where children grow up seeing their community-minded parents helping others and think nothing of doing the same. "A lot of people who volunteer have had their spouses die in the care of Hospice and want to give back. Others like the idea of doing something for their community." Volunteers carry out many other jobs other than just at the all-important shops.

At Te Rangimarie a small team work in the kitchen preparing meals, some work in reception and there is a dedicated, green-thumbed gardening team. Beautiful flowers on display throughout Te Rangimarie appear every Wednesday. Drivers take people to appointments or day programmes and others sit with patients to give carers a break for a few hours.

In September, the HospiceShops are planning a 'bring a friend month', where the shop volunteers will be asked to bring someone along to see if they might want to help out.



#### Getting it done for Hospice

*" My Partner, and later my grandson were cared for in the Hospice, so I wanted to pay back for the excellent care."*

**How often do you volunteer?**

*"I volunteer one afternoon per week for 3 hours and I have been coming to Westown HospiceShop for 5 1/2 years."*

**What is the most important aspect of volunteering for you?**

*"I do it because I like to help out in the community and the Hospice is a very special cause."*

*"I encourage other people to join us. It is for an amazing and important cause, and it makes you feel good to do something useful."*

Mariska Rempt  
Volunteer  
Westown  
Hospiceshop





# Hospice is not about a building, it is a philosophy of care

Te Kahu Pairuri Hospice Taranaki provides palliative care to patients in any place they call home.

## OPEN HOURS

Monday - Friday 9am - 3pm

Saturday 9am - 1pm.

Waitara & Stratford  
HospiceShops  
(closed Mondays)

Westown: 112 Tukapa St,  
New Plymouth  
Phone: 06 753 8640

Waiwhakaiho: 1 Katere Road,  
New Plymouth  
Phone: 06 758 8647

Waitara: 37 Princess St,  
Waitara  
Landline No: 06 242 1006

Stratford: 36 Miranda St,  
Stratford  
Phone: 06 765 0900

Hawera: 104 High St, Hawera  
Phone: 06 278 4593

Donations of re-salable goods  
are welcomed at Waitara,  
Stratford, Hawera and  
Waiwhakaiho HospiceShops  
during shop open-hours

## HOSPICESHOP WAREHOUSE

Donations of resalable goods  
are gratefully received  
OPEN HOURS:

Monday - Saturday 9am - 3pm  
19 Borrell Ave, Westown,  
New Plymouth

## How can I make a donation?

Hospice Taranaki is a registered  
Charitable Trust - **CC10437**

**TSB Bank:** 15-3948-0365008-080

Reference: surname + phone number



## Day Program Guest Speaker



The day program participants were recently treated to a visit from Pam Davies, who, along with her research team has written a book on the history of Mangorei Road. This was of such great interest as a couple of the patients are either living on or are connected to the history of this road. Pam brought along with her some historic newspaper clippings, her book, and a very large map of the area. This visit created such great conversation amongst the patients and the memories flowed including a discussion around the historic "Beehive House" of New Plymouth.

## Wool, wool, more wool needed!

Wool makes a difference.  
With wool we can knit for babies and toddlers.

Wool means we raise money selling these beautifully crafted items.  
Wool money helps us to provide comfort, care and support to people who are living with a terminal diagnosis.  
This season the fantastic New Plymouth knitters have raised an amazing **\$18.300!**

Now we need more wool to keep these avid knitters busy over summer!

Can you help? - Do you have balls? balls of acrylic wool, pure wool or alpaca wool?

Please phone Hazel on 06 7536025




**CALVES FOR HOSPICE  
MAKING A REAL DIFFERENCE**

Calving is well under way in Taranaki and so is our annual pledge a calf fundraiser. Participating Farmers pledge a 4 day old calf or weaner to the sale with all funds raised going towards our essential Hospice Services.

We are so thankful to our farming community, our 'Calves for Hospice' ambassadors and supporters.




Z Courtenay St, New Plymouth  
Sept 25th - Oct 23rd  
Please vote to support us so we can improve the quality of life for a person with a terminal illness, free of charge.



Chat to any HospiceShop manager today, find out more about a role that suits your interests and fill out the application form, or, contact Lianne McElroy at Te Rangimarie on 06 7537830

Hospice Taranaki  
Te Kahu Pairuri ki Taranaki

[hospicetaranaki.org.nz](http://hospicetaranaki.org.nz) | 06 753 7830 | [info@hospicetaranaki.org.nz](mailto:info@hospicetaranaki.org.nz)