

“

Hospice Taranaki provides palliative care support free of charge to all patients in the Taranaki region

”



Please do not hesitate to consult your health care professional if you have any questions or concerns

 **Hospice Taranaki**
Te Kahu Pairuri ki Taranaki

Te Rangimarie Hospice
5 David Street, Westown, New Plymouth

Phone 06 753 7830
www.hospicetaranaki.org.nz

P013 November 2022

Palliative Care

Support in Residential Care Facilities



 **Hospice Taranaki**
Te Kahu Pairuri ki Taranaki

Palliative Care Support

For those in Residential Care Facilities, a guide for patients and their family/whanau

What is palliative care?

Palliative care is a “philosophy” of care. Palliative care is provided in many settings including residential care. Specialist palliative care and support services are for people who have a life limiting illness. This includes supporting your family/whanau and those close to you.

What is our role?

We provide a specialist consult palliative care service for people who live in residential care.

The rest home staff and GP will continue to provide your care. We are available in the background for advice / support / assessment as needed. We provide a 24/7 phone service for rest home staff which may assist with any issues that may arise.

Our aim is to work alongside rest home staff to ensure your care is tailored to your needs. This includes all aspects of your care and symptom management including emotional, physical, cultural and spiritual support.

Kelly & Lisa make up the team who support the Rest Homes to provide palliative care for those who live in their care



Residential Care Liaison Team

Kelly (Left) - Aged Care Counselling Student

Lisa (Right) - Clinical Nurse Specialist

What does it cost?

There is no charge for Hospice support.

Hospice Taranaki provides palliative care support free of charge to all patients in the Taranaki region.

We can provide:

Specialist advice and support as needed in:

- Nursing care
- Medical management
- Family support

Family support can include counselling and bereavement support/spiritual care and social work services for you and your family/whanau.

- Carer and bereavement groups
 - Education & training to help others care for you
 - Maori Liaison
 - Support for your General Practitioner
-

Ambulance Service Note

Ambulance services are provided by St John and often incur a cost.

Ask your Facility Manager if it is necessary for you to join the ambulance scheme. When paying a small annual subscription of \$55 you will receive free EMERGENCY ambulance cover.

When is Hospice available?

Hospice is available 24 hours a day / 7 days a week for advice and support if needed.

Please do not hesitate to get in touch.

Our focus is your quality of life