

STRATEGIC PLAN

2022-2025



Te Whare Tapa Whā is a Health Model developed by Sir Mason Durie ONZ KNZM in 1982. The model is grounded in Māori philosophy of holistic wellness and therefore underpins the whole-person philosophy of Palliative Care and Hospices in the Aotearoa New Zealand context. The whareniui (meeting house) is symbolic of a strong, balanced structure with each dimension of well-being represented in its walls and foundation.

Reference: Adapted from the Hospice New Zealand Fundamentals of Palliative Care Facilitators guide



OUR VISION

Our hospice philosophy of holistic palliative care is available for all patients, their families, and whanau.

OUR MISSION

Hospice Taranaki works in partnership with patients, their families and whanau and our communities to provide, influence and support best practice palliative care. Together we will provide opportunity to live every moment in ways meaningful to those in our care. To integrate our commitment to Te Tiriti o Waitangi in ways that are meaningful and sustainable for the future of our services.

STRATEGIC AIMS	OUR SERVICES Provide best practice specialist palliative care services to patients, families, and whanau in any care setting	PARTNERSHIPS Work with communities to improve the care of everyone at end of life by sharing expertise and experience	COMMUNITY ENGAGEMENT Strengthen community understanding and awareness of palliative care	OUR PEOPLE Be an organisation that values its people	SUSTAINABILITY Maintain and develop robust future financial and management capabilities.		
KEY OBJECTIVES	<ul style="list-style-type: none"> Continue to improve the quality of our services Direct services in equitable ways to those most needing them Evolve services with the capacity and flexibility to meet changing needs Provide holistic care Involve and empower people to take an active role in their care Ensure our resources are meeting the needs of our people, patients and families/whanau 	<ul style="list-style-type: none"> Take a collaborative role in the strategic planning of end-of-life care services Maintain the quality of education and training opportunities for all providers of palliative care Increase the skills and confidence of all providers of palliative care Advocate the needs of patients, their families, and whanau to other services Be open to the understanding and delivery of alternate methodologies of care and healing 	<ul style="list-style-type: none"> Promote positive public perceptions around palliative care Support and encourage end of life care planning across the health sector Continue relationships with our community through forums, our website and social media Actively seek, in any setting, whanau and consumer feedback through all levels of our organization. Engage with community partners in any setting 	<ul style="list-style-type: none"> Support and inspire our staff and volunteers and recognise their contribution Provide education opportunities for palliative care and support staff that focus on a holistic approach to our work Commitment to promote palliative care as a valued career option through engagement with training institutions 	<ul style="list-style-type: none"> Generate the funds required to ensure our services remain free of charge to patients, their families, and whanau Continue effective use of every \$ we receive Maintain and grow net retail group revenues Advocate with Hospice NZ for a sustainable national funding model Transition to an IT environment that matches appropriate technology and systems to known and future organisational need 		
	Compassion Aroha	Choice Puwharu	Trust Whakawhirinaki	Fairness Tika	Honesty Pono	Dignity Whakarangatira	Respect Whakaute

You matter because you are you and you
matter to the end of your life.

We will do all we can, not only to help you
die peacefully, but also to live until you die.

*(Dame Cicely Saunders—founder of the
modern palliative care movement)*

July 2022